WOLF EMR

Mac Remote Access Setup Guide

(For BC)

TELUS Physician Solutions 2013

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WOLF EMR

Steps Overview

1 Make sure your Mac is running the latest version of OS X.
To update to the latest version go to the apple menu and choose software update to see if there's an available update.

2 Make sure your Mac is running the latest version of Java.
To update java go to java.com and start the download process.

3 Install Mozilla Firefox. To do this go to mozilla.org

**4** Install Microsoft Remote Desktop. To do this go to the App Store and download Microsoft Remote desktop

5 Getting connected to Wolf EMR on the VPN connection go to https://vpn2ppn.bc.ca and launch network connect then connect with Microsoft RDP
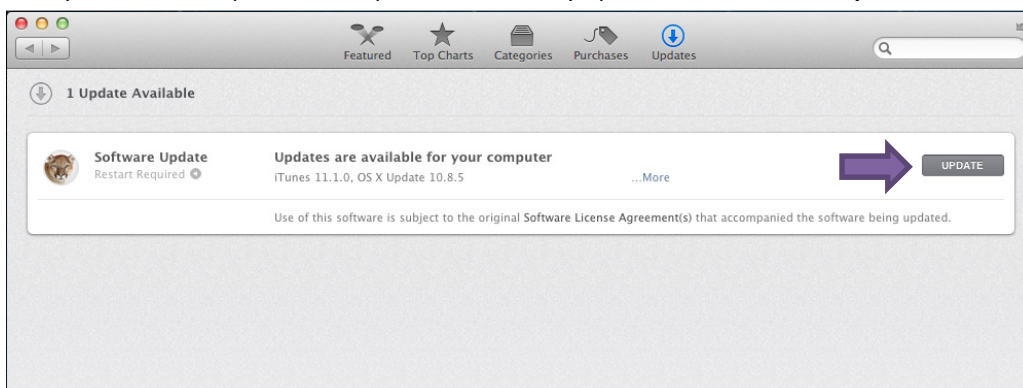
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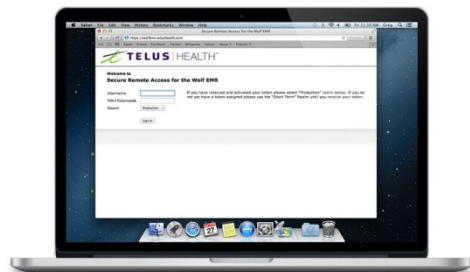
1 Mac Updates

1. In the upper left hand corner of your screen click the icon and then click **Software Update…**
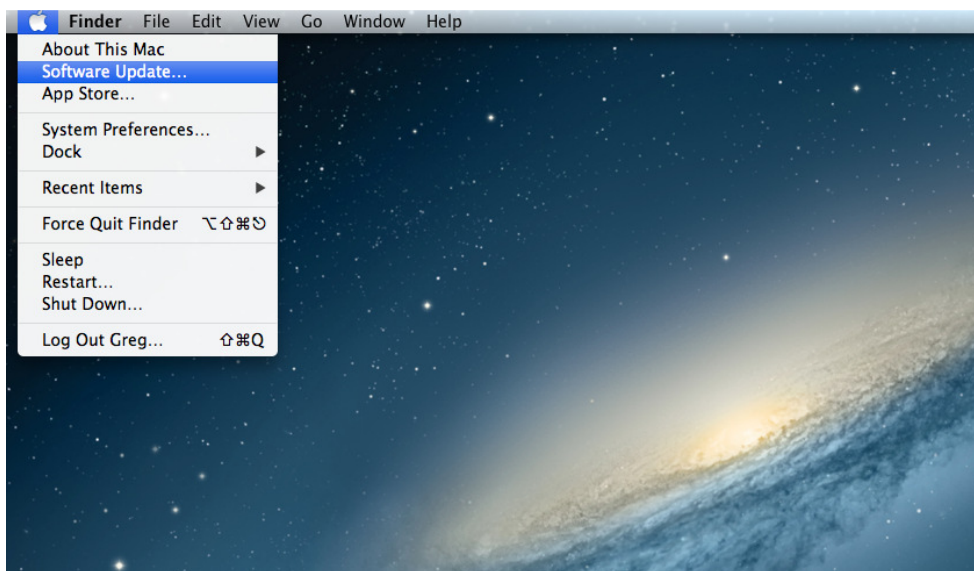
2. The system will now perform an update check. If any updates are listed click **Update**

3. On the next screen click **Agree**

4. Your computer will now perform the updates. When it asks you to, click **Restart Now**

2 Java Installation

1. Open Safari and go to **http://www.java.com/en/download/mac_download.jsp**

2. Click **Agree and Start Free Download**

3. In the top left of your Safari window you should see the Downloads icon ( ). Click this icon and double click the newly downloaded **jre-7u11-macosx-x64.dmg**
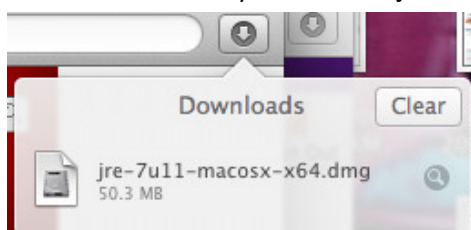

4. A new Java Window appears in the bottom left. Double-click the icon to install

5. Work your way through the installation process by clicking **Continue** followed by **Install**

6. After clicking **Install** you will be prompted for your **Mac Password**. Enter the password and then click **Install Software**

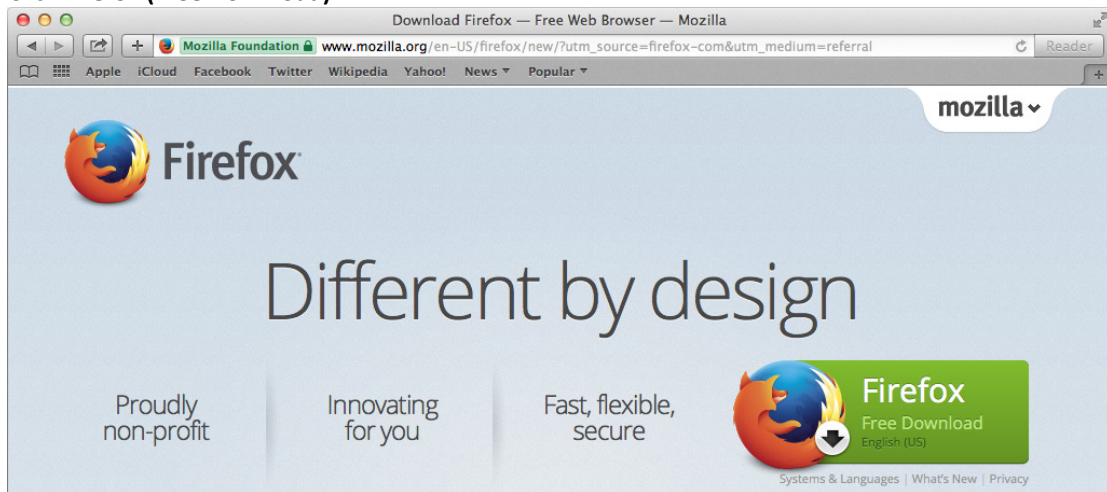7. When the installation is complete click **Close**

8. Force Safari to quit: click the icon in the top left and then click **Force Quit**
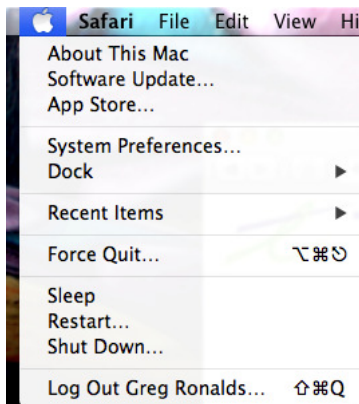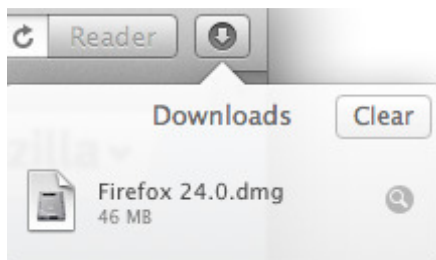

9. On the Force Quit screen select **Safari** and then click **Force Quit**

3 Mozilla Firefox Installation

1. Open Safari and go to https://mozilla.org

2. Click **Firefox (Free Download)**

3. In the top left of your Safari window you should see the Downloads icon ( ). Click this icon and double-click the newly downloaded **Firefox 24.0.dmg**
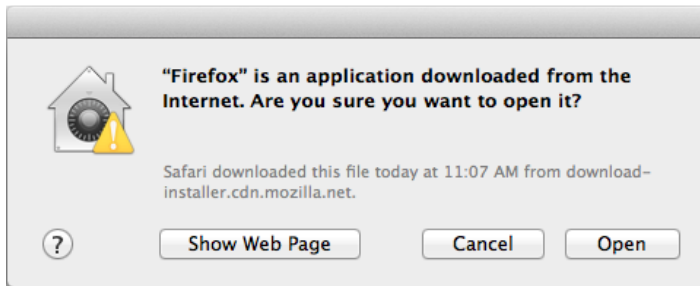

4. A new Java Window appears in the in the middle of your screen. Drag the Firefox icon to the Folder
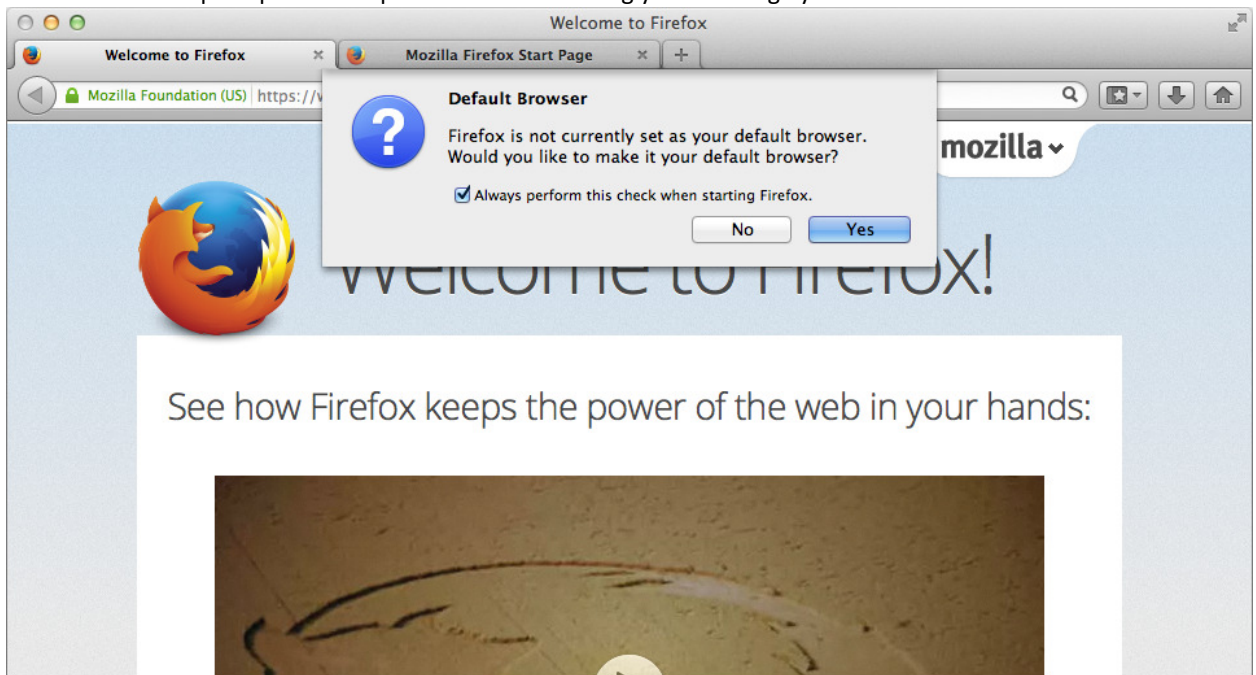

5. Double-click the folder and then double-click **Firefox**

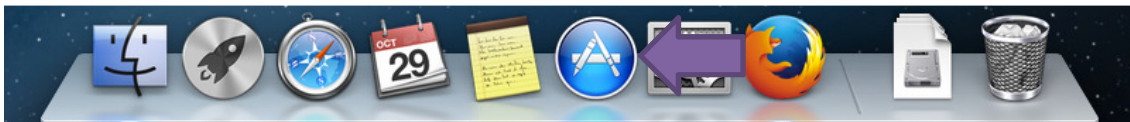6. You will receive a warning. Click **Open**

7. On the next screen click **Continue** and then **Done**

8. You will receive a prompt in the top of the browser asking you to change your default browser. Click **No**

4 Microsoft Remote Desktop Installation

1. Select the App Store Icon from your icon tray

2. When the app store launches click the search box in the top right and search for **Microsoft Remote desktop Connection**

3. You should see the result as shown below. Click **Install**

4. The App store will now ask you for your **Apple ID and Password**. Enter your information and click **Sign In**

5. You will now see that one of your icons in the icon tray has a loading bar. If you hover your mouse over this bar you can see the progress of the download/install.


6. Once the install has completed click the **Launchpad icon**

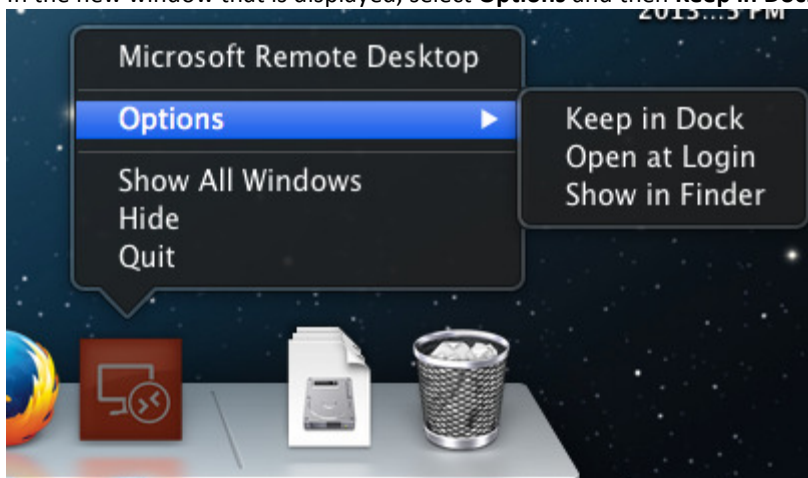7. A new window will pop up; you should be able to find the newly installed app. Click it

8. Microsoft Remote Desktop will open. Click **New** in the top left corner of the window

9. Fill out the information as follows:
   a. **Connection name:** Wolf EMR
   b. **PC name:** clinicname.wolfmedical.rdp
   c. **Username:** wolfmedical\firstname.lastname
   d. **Password:** (Leave Blank)
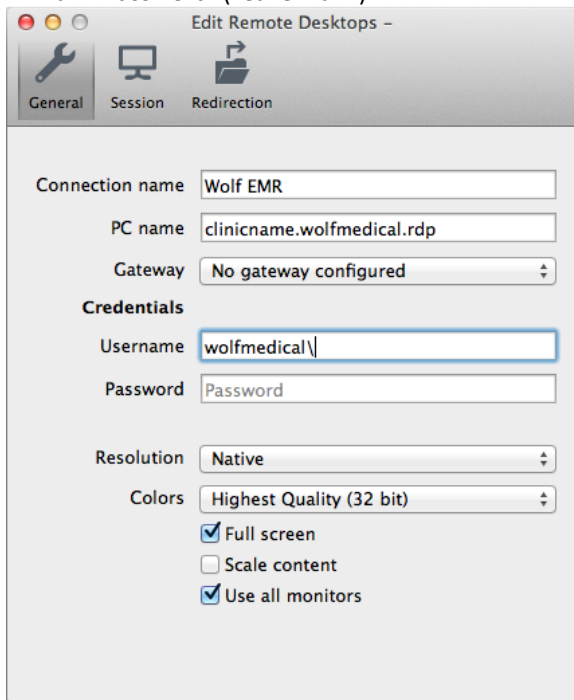
10. Create a shortcut for this App in the icon tray: find the App Icon in the bottom icon tray and right click on it by putting **two fingers** on the mouse pad and **clicking**

11. In the new window that is displayed, select **Options** and then **Keep in Dock**

5 Getting Connected

Step 1. Network Connect

1. Open Safari and go to https://vpn2ppn.bc.ca

2. In the **Username** field, type the user name provided in the information sent by TELUS.

   In the **PIN+Tokencode** field, type the PIN you chose followed by the tokencode currently displayed on your token. (For example, if your PIN is 1234 and the current token code is 800261, enter 1234800261 without any spaces.)

3. Upon login you will see the screen shown below. Click **Start** (to the right of **Network Connect**)

4. When prompted if you want to download the application, click **Always**

5. When you see the window shown below, continue to **Step 2. Microsoft RDP**
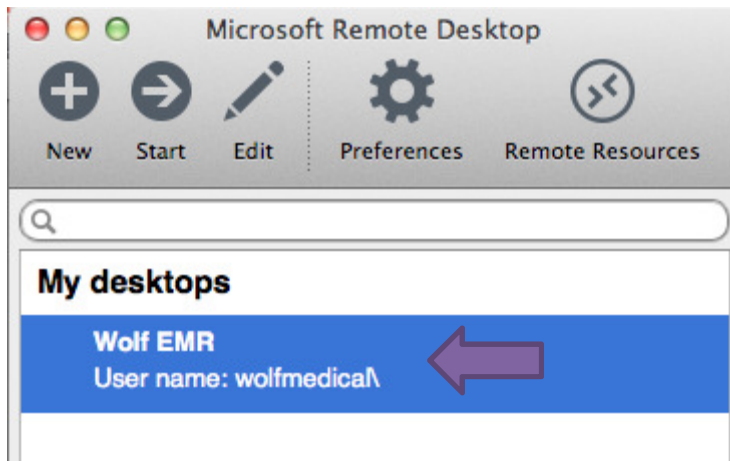
Step 2. Microsoft RDP

1. Click the new icon in the dock at the bottom of the screen

2. Double-click the **Wolf EMR** connection

3. You should now be connected to Wolf and be able to sign into the Work Desk