

Mac Remote Access Setup Guide

(For BC)



TELUS Physician Solutions 2013

By Greg Ronalds 29/10/2013

Steps Overview

- 1 Make sure your Mac is running the latest version of OS X.
To update to the latest version go to the apple menu and choose software update to see if there's an available update.



- 2 Make sure your Mac is running the latest version of Java.
To update java go to java.com and start the download process.



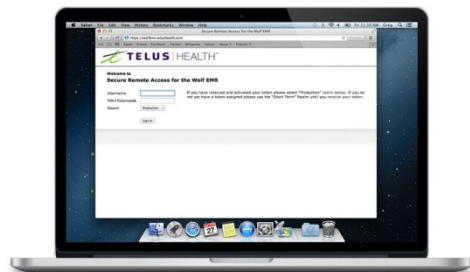
- 3 Install Mozilla Firefox. To do this go to mozilla.org




- 4 Install Microsoft Remote Desktop.
To do this go to the App Store and download Microsoft Remote desktop

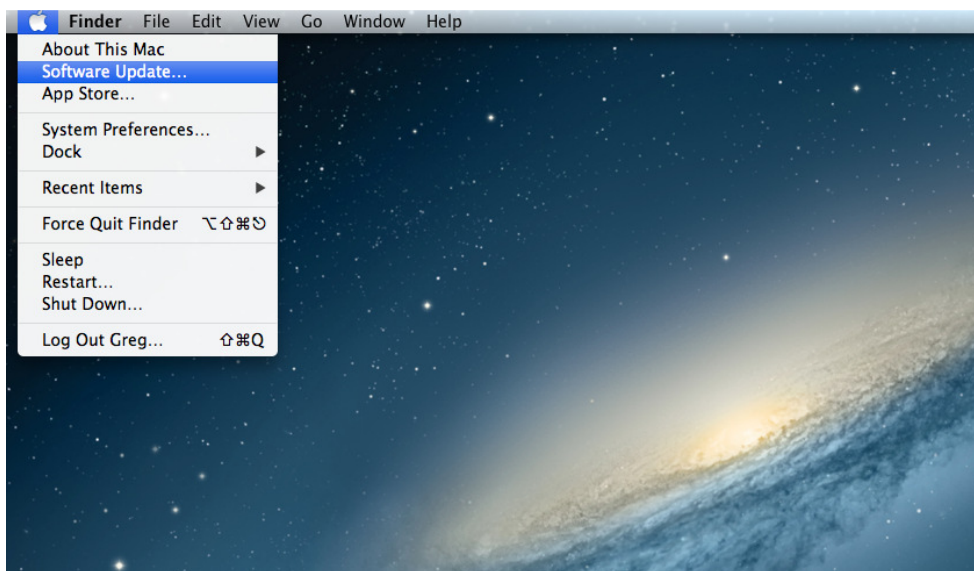


- 5 Getting connected to Wolf EMR on the VPN connection go to <https://vpn2ppn.bc.ca> and launch network connect then connect with Microsoft RDP

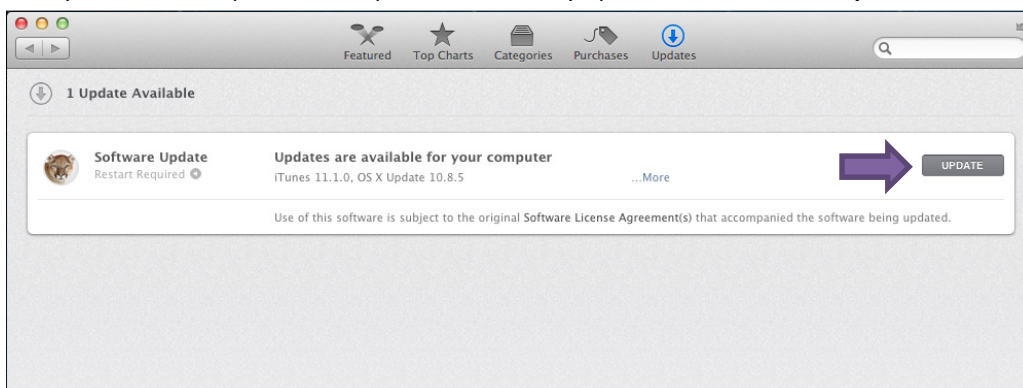


1 Mac Updates

1. In the upper left hand corner of your screen click the  icon and then click **Software Update...**



2. The system will now perform an update check. If any updates are listed click **Update**




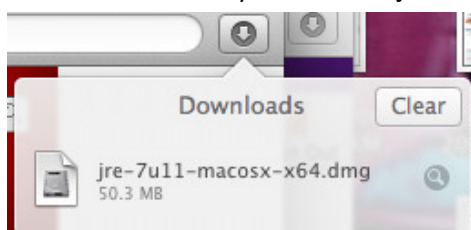
3. On the next screen click **Agree**
4. Your computer will now perform the updates. When it asks you to, click **Restart Now**

2 Java Installation

1. Open Safari and go to http://www.java.com/en/download/mac_download.jsp
2. Click **Agree and Start Free Download**




3. In the top left of your Safari window you should see the Downloads icon (). Click this icon and double click the newly downloaded **jre-7u11-macosx-x64.dmg**

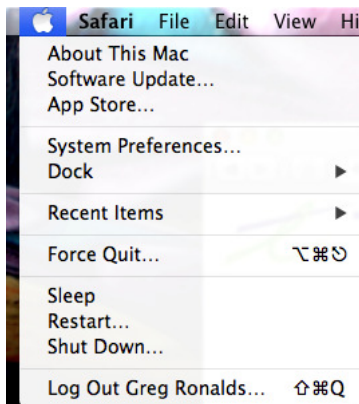


4. A new Java Window appears in the bottom left. Double-click the icon to install



5. Work your way through the installation process by clicking **Continue** followed by **Install**
6. After clicking **Install** you will be prompted for your **Mac Password**. Enter the password and then click **Install Software**
7. When the installation is complete click **Close**

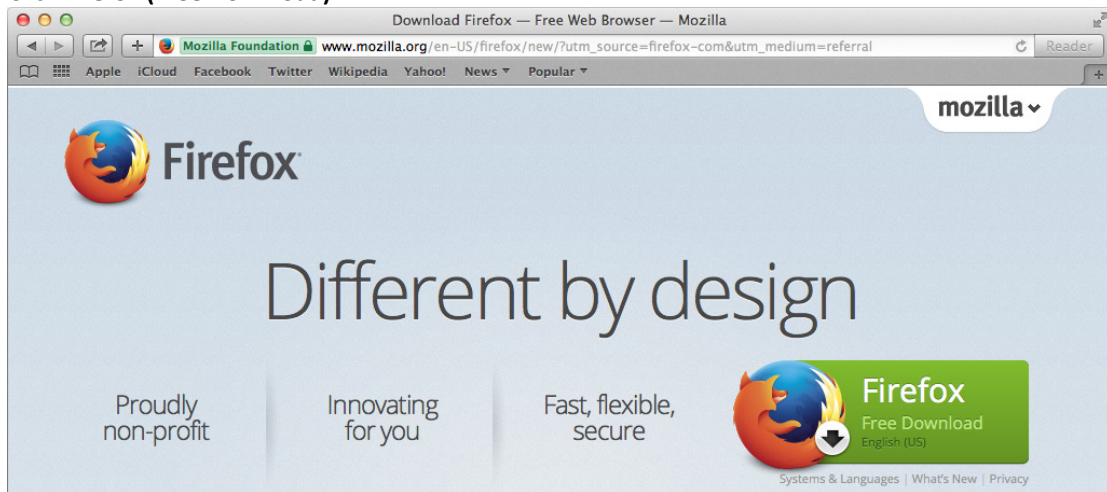
8. Force Safari to quit: click the  icon in the top left and then click **Force Quit**




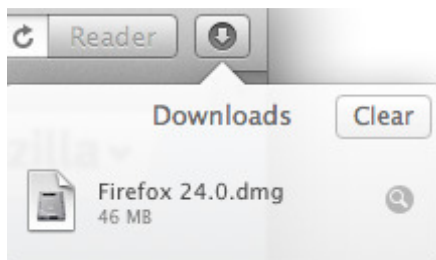
9. On the Force Quit screen select **Safari** and then click **Force Quit**

3 Mozilla Firefox Installation

1. Open Safari and go to <https://mozilla.org>
2. Click **Firefox (Free Download)**



3. In the top left of your Safari window you should see the Downloads icon (). Click this icon and double-click the newly downloaded **Firefox 24.0.dmg**

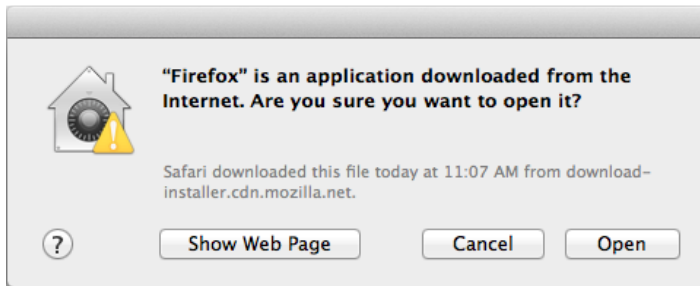


4. A new Java Window appears in the in the middle of your screen. Drag the Firefox icon to the Folder

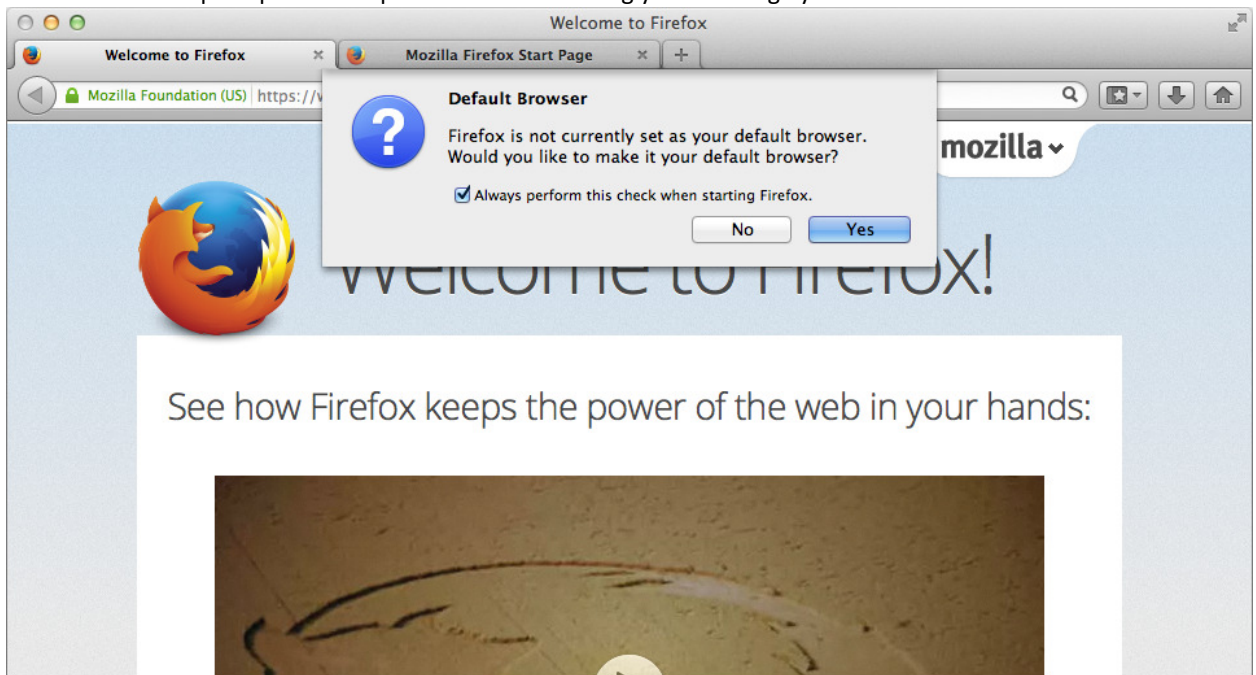


5. Double-click the folder and then double-click **Firefox**

6. You will receive a warning. Click **Open**

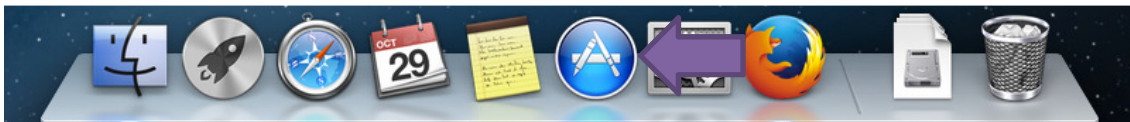


7. On the next screen click **Continue** and then **Done**
8. You will receive a prompt in the top of the browser asking you to change your default browser. Click **No**



4 Microsoft Remote Desktop Installation

1. Select the App Store Icon  from your icon tray



2. When the app store launches click the search box in the top right and search for **Microsoft Remote desktop Connection**



3. You should see the result as shown below. Click **Install**



4. The App store will now ask you for your **Apple ID and Password**. Enter your information and click **Sign In**
5. You will now see that one of your icons in the icon tray has a loading bar. If you hover your mouse over this bar you can see the progress of the download/install.

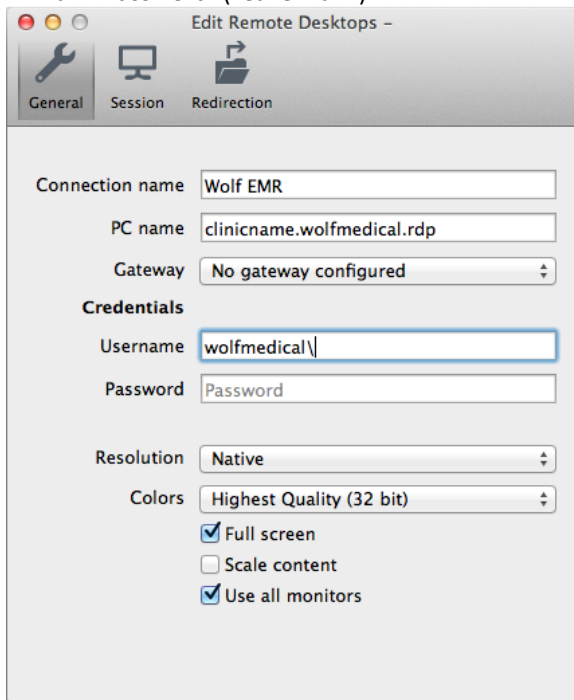


6. Once the install has completed click the **Launchpad icon**
7. A new window will pop up; you should be able to find the newly installed app. Click it

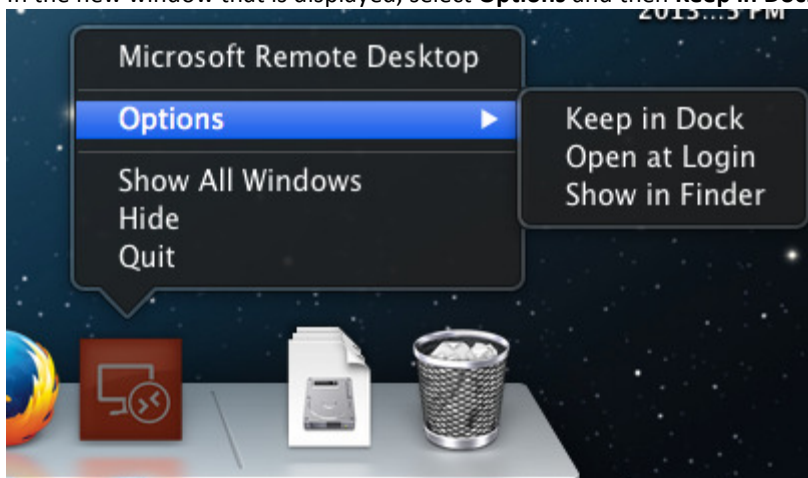
8. Microsoft Remote Desktop will open. Click **New** in the top left corner of the window



9. Fill out the information as follows:
 - a. **Connection name:** Wolf EMR
 - b. **PC name:** clinicname.wolfmedical.rdp
 - c. **Username:** wolfmedical\firstname.lastname
 - d. **Password:** (Leave Blank)



10. Create a shortcut for this App in the icon tray: find the App Icon in the bottom icon tray and right click on it by putting **two fingers** on the mouse pad and **clicking**
11. In the new window that is displayed, select **Options** and then **Keep in Dock**



5 Getting Connected

Step 1. Network Connect

1. Open Safari and go to <https://vpn2ppn.bc.ca>

The screenshot shows a web browser window titled "Secure Remote Access for Private Physician Network". The address bar shows the URL https://vpn2ppn.bc.ca/dana-na/auth/url_default/welcome.cgi. The page features the British Columbia logo and a welcome message. Below the message are two input fields: "Username" and "PIN+Tokencode". To the right of these fields is a paragraph of instructions: "Please sign in to begin your secure session. If problems, either click on the Help icon below, or call your EMR Vendor Support Centre for assistance". At the bottom of the form are two buttons: "Sign In" and "Help".

2. In the **Username** field, type the user name provided in the information sent by TELUS.
In the **PIN+Tokencode** field, type the PIN you chose followed by the tokencode currently displayed on your token. (For example, if your PIN is 1234 and the current token code is 800261, enter 1234800261 without any spaces.)

The form shows two input fields. The first is labeled "Username" and the second is labeled "PIN+Tokencode". Below the fields are two buttons: "Sign In" and "Help".

3. Upon login you will see the screen shown below. Click **Start** (to the right of **Network Connect**)

The screenshot shows the "VPN Web Portal for the Private Physician Network - Home" page. The address bar shows the URL <https://vpn2ppn.bc.ca/dana/home/index.cgi>. The page has a navigation bar with links: Home, Preferences, Help, and Sign Out. Below the navigation bar is a welcome message: "Welcome to Secure VPN Web Portal for the Private Physician Network, greg.ronalds." There are three main sections: "Web Bookmarks" with links to "PPN Email - Outlook Web Access" and "PPN Email - Control Panel"; "Terminal Sessions" with the message "You don't have any terminal sessions."; and "Client Application Sessions" with a table listing "Network Connect" and "Java Secure Application Manager", each with a "Start" button.

4. When prompted if you want to download the application, click **Always**



5. When you see the window shown below, continue to **Step 2. Microsoft RDP**

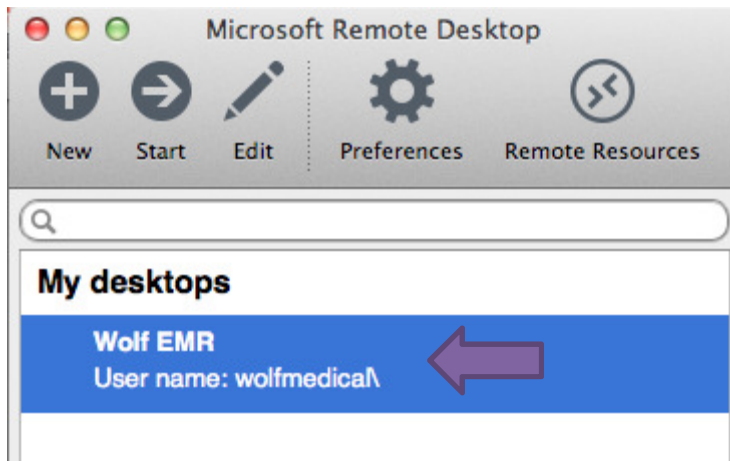


Step 2. Microsoft RDP

1. Click the new icon in the dock at the bottom of the screen



2. Double-click the **Wolf EMR** connection



3. You should now be connected to Wolf and be able to sign into the Work Desk

